ASHINGTON TOWN COUNCIL

FINANCIAL AND MANAGEMENT RISK ASSESSMENT

This risk assessment systematically examines the Town Council's working practices, enabling the Council to identify all potential risks inherent in its financial and management systems. Based upon a completed assessment, the Council can take the practical and necessary steps specified to control, reduce, or eliminate the risks. The risk assessment enables the Town Council to assess the risks that it faces and satisfy itself that it has taken all reasonable steps to minimise them. The risk assessment specifies the controls in place and identifies further controls required.

The risk rating balances the likelihood of a given risk with impact of the risk in question and results in an overall risk rating. RED (not acceptable), AMBER (acceptable/action required), GREEN (acceptable/no action required)

This Risk Assessment is produced in accordance with the requirements of Regulation 4 of the Audit and Accounts Regulations 2003, as amended by the 2006 Regulations. It is a working document that is continually reviewed and updated.

Received at the Full Council Meeting on, 29th January 2024; (Further scheduled reviews May 2024, September 2024, January 2025)

| | | | Liko | libood | |
|--------|---------------|---------------|---------------|-------------------------|-------------------------|
| | | 1 Unlikely | 2 Possible | lihood 3 Probable | 4 Highly Probable |
| | 1 Minor | | | | |
| Impact | 2 Moderate | | | | |
| | 3 Serious | | | | |
| | 4 Major | | | | |



| FINANCIAL | | þ | ating | | |
|---|--------|------------|-----------|--|---|
| | Impact | Likelihood | Risk Rati | Controls in Place | Additional Controls Required (or for consideration) |
| Allotment site Mgt transferred back to Council | 2 | 3 | 6 | The Council previously absorbed some of the costs of leased sites, therefore costs associated with directly managing the sites are expected to be manageable with the direct income from allotment rents. Capital jobs are part of budget process, and funds agreed according to priorities. Maintenance costs to be agreed according to budget available and on a priority basis. Water use, skips and clearance are the most likely concern in regards expenditure. | Enforcement on water usage and bringing waste onto site to reduce water bills and use of skips. Rating will be updated following the Council's mgt and employment of Allots Officer. |
| Debtors not followed up promptly | 1 | 2 | 2 | Officers are responsible for following up any invoices they have issued. New system introduced in 2023/24 – all invoices are controlled from the same spreadsheet. | |
| Spending not allocated to correct budget heading, or not committed at the time of approval. At the year end the impact could be significant as committed spending is used to calculate balances | 2 | 2 | 4 | Approval for spending is sought via Council meetings, therefore a minute reference is available, and commitment in the accounts is part of the action points following the meeting. Spending that is within delegated powers of Clerk/Chair has an email trail, and commitment in the accounts should be made on approval. New system introduced in 2023/24 – all orders require a purchase order and will be controlled from the same spreadsheet, with reference to cost code (budget heading) and approval reference. | |
| Precept Demand Inadequate due to error or reluctance to increase | 3 | 1 | 3 | Prior to the January budget meeting of the full council the Clerk/RFO will have carried out the following: - identified all committed spending expected for the remainder of the year - identified any income expected or accounts unpaid | Town Council to develop aims and objectives through community engagement and preparation of a business/action plan. |

| Council overspend | 2 | 1 | 2 | estimated any income for the remainder of the year checked all committed spending to ensure nothing is missing Using the balances available at the start of the year, minus spending + income, the Clerk/RFO can forecast year end balances/reserves. The Council agrees the budget and the required precept based on the forthcoming plans of the Council. Budget and expenditure are monitored monthly. General Reserves and Contingency held. Asset Reserve calculated according to lifespan of assets and expected replacement plans. Areas of spending are closely monitored by the Clerk/RFO and reported to the full council monthly. Financial Regulations do not allow spending that is not budgeted for, and spending is limited within these regulations and agreed by a meeting of the Council. The Clerk/RFO ensures that all committed spending is input into the budget, as far as possible, prior to setting the budget in January. General Reserves and Contingency held. | By having short/medium/long term planning in place, it will allow longer term budget planning. |
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| Council overspends because of external salary negotiations | 1 | 3 | 3 | Following updates on salary negotiations (March 2023), minimum budget requirements were moved in employment costs, which were additional to those included at budget setting. | Continue to keep updated on negotiations. |
| Incomplete or inaccurate financial records | 1 | 1 | 1 | The Clerk/RFO has a system set up on excel that contains a cashbook and summary of budget spending. | Two Cllrs to carry out a review of internal controls, as required by audit, at the year end. |

| | | | | The Council complies with Governance and Accountability for Smaller Authorities in England and has published Financial Regulations. | The internal auditor could carry out an interim review of records, prior to the year end. |
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| Breach of Financial Regulations | 3 | 1 | 3 | The Clerk/RFO has overall responsibility for the financial affairs of the Council and is qualified to advise. All Members and Officers are required to comply with Financial Regulations; these are readopted each year. All spending is supported by the appropriate legal power to pay. New system was introduced in 2023/24 – all orders require a purchase order, and all spending levels have an element of control with the Financial Regulations. | All Officers and Members can complete ILCA and access further training. Financial Training offered via NALC to Cllrs. |
| Damage/loss/theft of Town Council assets | 2 | 2 | 4 | All assets are listed in a comprehensive asset register and are insured. The Council employs two Neighbourhood Service Officers who can make immediate repairs on many assets, when this is not possible trusted local contractors are used. Clerk is seeking legal agreement for assets for which responsibility has been transferred from NCC to ATC, i.e. play areas, bus shelters, litter bins and seats. | Develop an Assets Inspection Policy, inspection regime and Risk Assessment template for assets. |
| Grant Funding usage – due diligence | 3 | 2 | 6 | All Grant Aid applications detail why Grant Aid is being requested and include the group constitution. New policy adopted in April 2022, including Small Grants. Reports are brought to Council for resolved decisions. Checks increase with new applications. Organisations receiving Annual Grant Funding over £5,000 make regular reports to Town Council meeting. Presentations from those seeking £3,000+ | If ATC wish to fund CIC's or other that are not governed by the Charity Commission, or with Constitution, they can seek articles of association to ascertain view of profit. |
| Incorrect VAT claim/Non-compliance | 1 | 1 | 1 | VAT is reclaimed using the cashbook which is reconciled every month against the bank statement. VAT is checked by the internal auditor at year end. Clerk has completed VAT training for Town Councils. | Interim internal audit. |

| Insurance inadequate | 2 | 2 | 4 | The assets register is reviewed annually as part of the AGAR, and when cashbook purchases are added. The cashbook has been updated to include an extra checkbox for assets that need to be added to register. | Develop an Assets Inspection Policy, inspection regime and Risk Assessment template for assets. Check the insurable value of assets. |
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| Banking errors | 1 | 2 | 2 | The Council has Financial Regulations setting out the requirements for banking, cheques, and the reconciliation of accounts. Payments go through a 3-stage process, RFO/Cllr 1/ Cllr 2 and all payments are currently by BACS. Any errors in processing payments are discovered when the bank accounts are reconciled every month. These are dealt with immediately. | |
| Inadequate reserves and safeguarding reserves for intended purposes | 2 | 3 | 6 | Funds are transferred to support capital works, and additions to the fund are approved as part of the budget process at the start of the financial year. There is a separate annual resolution approving the Earmarked Asset Reserve Fund that makes clear that the Fund is reserved for the funding of approved capital works only. A General Reserve Fund and Earmarked Reserve Fund has been established. Capital projects that are being saved for to be restricted as such in the earmarked reserves and with an unrestricted contingency fund. Proposal for the use of any fund is subject to a resolution by the Full Council, as per standing orders. | Pressure on budgets and to minimise increases in the precept puts pressure on funds held outside of the budget. In the draft budget for 24/25 plans for funding towards play areas has been scaled back which means external funding is required, or replacements will need to be saved for over a longer term. |
| Excessive underspend at the year end | 1 | 2 | 2 | Planning and prioritising operational plans will maximise spending plans being realised. The Clerk/RFO has included a full half-year review on September FGS Committee with recommendations for budget movement. | |

| | | | | Budget reviews are carried out throughout the year and where it is unlikely that funding allocated will be spent, the Council is asked to consider alternative spending plans. | |
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| Unknown budget costs due to taking on assets or responsibilities without due diligence | 4 | 2 | 8 | The council should consider working with experienced partners but must protect their own interests. The Clerk has completed training on asset transfers. Where asset transfers are expected, a separate Risk Assessment is carried out by the Clerk/RFO. The controls listed are in place, but it is noted that in regards Play Areas, this is lacking and is being progressed in consultation with NCC and our insurers. | The Clerk seeks professionally indemnified reports on the condition of any assets expected to be transferred, including repairs carried out, in advance of the Council taking a decision. The insurance arrangements for any asset transfer are sought directly from the Council's insurer. Ongoing costs are sought in advance of liability transferring. A legal agreement must exist to establish responsibility for an asset. All decisions are taken in the public domain and subject to the usual financial regulations of the council. The Clerk advises the Council to pay for professional advice whenever necessary, ensuring professional indemnity guarantees. Engage in community consultation prior to taking on |

| | | | | | assets for which there will be on-going costs and commitments. |
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| GOVERNANCE | Impact | Likelihood | Risk Rating | Controls in Place | Additional Controls Required (or for consideration) |
| Breach of standing orders | 2 | 2 | 4 | Standing Orders are adopted each year and Cllrs are issued with a copy. Where it is thought that Standing Orders have been breached, external written advice is sought and presented. If the breach is proven, any decisions would be revisited. Clerk is CiLCA qualified. | New Cllrs to receive an induction. Clerk requested to devise training on meeting etiquette. |
| Members fail to behave in accordance with Code of Conduct | 2 | 2 | 4 | The Code of Conduct is adopted by the council at the Annual Meeting each year, members are provided with a copy. Cllrs can attend training for Councillors on Code of Conduct and Behaviour in Public Office. All Cllrs sign a declaration of acceptance of office, which includes the Code of Conduct. Cllrs and members of the public are advised that Code of Conduct Complaints should be made to the Monitoring Officer. As a result, sanctions for failure to comply are out of the Council's control. Council has adopted a social media policy. | New Cllrs to receive an induction. Consider further training on Civility & respect and signing up to pledge. Clerk requested to devise training on meeting etiquette. |
| Agenda not issued/published correctly | 2 | 1 | 2 | Agendas for all Town Council full and committee meetings are published on the Town Council website and issued to members three clear days in advance. | |

| | | | | Agendas are agreed with the chair prior to publication. | |
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| | | | | All meetings of the Council are held in accordance with the law, and proper practice. | |
| | | | | Terms of reference are agreed for all additional meetings/groups/committees. | |
| Conflict of interest not declared or dealt with appropriately | 1 | 1 | 1 | All members complete a declaration of interests form at the outset of the political term. 'Declarations of interest' is the second item on every agenda which acts as a reminder. | DOI to be reviewed at the Annual Meeting each year |
| Council meeting not quorate or not minuted properly | 2 | 1 | 2 | Attendance recorded as part of minute taking to evidence quorum. Where quorum is not achieved, Clerk would declare the meeting could not take place. | |
| | | | | Minutes are published on TC website as required. | |
| 'Best value' principles and accountability | 2 | 2 | 4 | Specifications for works or supply of goods is drawn up by the Clerk or Assets and Facilities Manager. Model Financial Regulations have been adopted. | |
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| STAFFING | Impact | Likelihood | Risk Rating | Controls in Place | Additional Controls Required (or for consideration) |
| Capacity issues managing allotment sites | 2 | 3 | 6 | Work with allotment associations undertaken. One additional site in-house, a further due in March, and another in July. The staggered nature helps absorb the additional work with new Allotment Officer, but work and role are new and subject to change. | Further considerations will be observed moving forward. |

| Incorrect grades for staff | 3 | 1 | 3 | Planned take-over by the Council brought forward to ease tensions on sites and at the will of existing associations. Officers working together to minimise disruption and ease transition from association to council. Job descriptions are drawn up in consultation with staff and evaluated using the NALC/SLCC guidelines. Open door policy for discussions about roles. | Benchmark with other 'like' Councils. Short/medium/long term |
|----------------------------|---|---|---|--|--|
| | | | | | planning would allow strategic staffing response and review of roles. |
| Inadequate training | 3 | 2 | 6 | Members are responsible for their own development and are sent training opportunities via NALC, NCC and other local training providers. Clerk can deliver training as requested, or source training elsewhere according to the needs of members. Clerk is CiLCA qualified and committed to staff having ILCA. Clerk is following a programme of continuing professional development. Training & Development ongoing. Annual Reviews of staff. Staff have record of training and development plans. | Record Members training and seek training where required. Little training is available locally, consider collaborative approach with neighbouring Councils. |
| Lone Working | 3 | 2 | 6 | Building is secure, only tenants have access to floors. Lone Worker out on site, ensures personal safety with a risk-assessed approach to working. Mobile phones used. Lone Worker ensures personal safety by contacting home when leaving the building, if at night. Shared Google calendar used by Council staff. Regular communication between Assets and Facilities Mgr and Neighbourhood Services Officer | Personal safety training. |

| Anxiety and Stress due to the cost-of-living crisis | 2 | 2 | 4 | Salaries, pay, holidays, working hours and benefits are governed and negotiated in accordance with the National Joint Council (NJC), and increases have been agreed and administered, including backdated pay in December. We continue to ensure that staff are on the appropriate grade, as this is within the Council's control. | Let staff know where they can get free, confidential, and independent money and debt advice from the government's Money and Pensions Service. Normalise conversations about money worries at work; showing concern and empathy can help to break down any stigma. |
|---|--------|------------|-------------|---|--|
| HEALTH & SAFETY & LEGAL | Impact | Likelihood | Risk Rating | Controls in Place | Additional Controls Required (or for consideration) |
| Members of the public, staff or Cllrs injured, at ATC office, event or on land owned or leased by the Council | 3 | 2 | 6 | Public and employer's liability insurance in place which covers Cllrs and volunteers at events. All those attending events to show PLI. Risk assessments are carried out for all TC events. Sharon doing training on 'How to Organise Safe Events' as part of CPD. Clerk seeking legal agreement for those assets for which responsibility has been transferred to the Council from NCC, i.e. play areas, bus shelters, seats, and bins. | All staff and members to be made aware of their health and safety responsibilities. Health & Safety Policy required. Inspection Regime and RA policy, for all assets. |
| Members of the public, staff or Cllrs suffer loss because of negligent behaviour on the part of the Council | 2 | 2 | 4 | Risk Assessment carried out for all potential activity/decision making or as issues arise. Advice is always sought from suitably qualified professionals, with professional indemnity. Insurance made aware of any potential claim at the earliest opportunity. | Health & Safety Policies adopted for all activities of the Council, including those within the role of NSO's. Risk Assessments for all NSO tasks and responsibilities. Asbestos Management Plan |

| Health, Safety and Welfare of staff | 3 | 2 | 6 | Ergonomic considerations are considered in regards office space. Uniform and PPE provided, as required. Flexible approach to working hours and annual leave. Green book sickness policy. Emergency contact forms held. | NSO's – professional advice is being sought on requirements for health checks in role, and welfare facilities currently being used (see also above). Staff to be advised of employer's obligation to pay for eye test and glasses if required for screen work, or to do job. |
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| Health & Safety, and liability risk due to taking on assets without due diligence | 4 | 2 | 8 | (See identical financial risk above) | |
| Loss of data | 2 | 2 | 4 | All systems are securely backed up. Due to compliance, a wealth of ATC information is available on-line and therefore is uploaded onto the Town Council website. Signed paper copies of all TC minutes are held on file. Data & Retention Policy adopted. | |
| Excessive Freedom of Information Act (FOIA) Requests | 1 | 2 | 2 | In view of the information available on the website, minimal additional information is likely to be requested. Frequent requesters could be referred to website. All information required in the Transparency Code is available on the Town Council website. Model Transparency Code Adopted. Model Publication Code to be adopted. | Further Staff Training |
| Breach of data protection | 2 | 1 | 2 | Data Protection Policy adopted. Town Council specific email addresses are available for all Councillors. | Staff and Member Training Required |

| Breach of data protection by members of Allotment Associations | 3 | 3 | 9 | Current controls are unknown. | Training Required |
|--|--------|------------|-------------|---|--|
| Safeguarding issues on allotment sites, recipients of Grant Aid, members of the public in contact or other | 3 | 2 | 6 | Safeguarding Policy in place Grant Aid recipients to share their own safeguarding policy. All staff and Cllrs to be aware of Safeguarding Procedure | All staff to receive training in safeguarding. All staff and Cllrs to be aware of Safeguarding Procedure Allotment Sites to be included in Council's Safeguarding procedure. |
| Claim of statutory nuisance in respect of fires on allotments. | 2 | 3 | 6 | Allotment Bonfire Rules are in place and enforced by Allotment Associations. Reports of nuisance fires are recorded and investigated. Management Agreements, Association Tenancy Agreements and Allotment Tenancy Agreements have been developed in consultation with Allotment Associations, this will include rules on bonfires on allotments. NCC have the statutory responsibility to investigate complaints of statutory nuisance in the form of smoke. | Be clearer about the interpretation of 'nuisance fire'. Work with allotment associations and neighbours to allotment sites to tighten the rules to reduce the risk of fires being considered a nuisance. Allotment Officer presence onsite should reduce any contraventions of policy. |
| REPUTATION | Impact | Likelihood | Risk Rating | Controls in Place | Additional Controls required |

| Adverse press/social media coverage | 3 | 2 | 6 | Public and press welcome to attend council meetings, all decisions taken in public domain and reported professionally and without bias. | Members to inform Clerk of any negativity on social media so this can be dealt with |
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| coverage | | | | | appropriately. |
| | | | | Where controversial Council decisions are taken, Clerk to issue PR as a matter of priority. | Clirs encouraged to share |
| | | | | Social Media and Email Policy adopted. | official Town Council posts rather than posting individual |
| | | | | Good working relationship with local reporters. | posts regarding town council decisions. |
| Lack of community | 2 | 2 | 4 | The Council seeks ways to interact with the community via | Surveys |
| engagement | | | | events, and with public meetings. | Events |
| | | | | Town Council office is open to the public. | Annual Report distributed |
| | | | | Website is engaging an informative. | Future ½ page in every ABC Wansbeck and North Seaton Directory. |
| Adverse | 2 | 2 | 4 | Regular two-communication with local officers at | NALC reviewing |
| relationship with Northumberland | | | | neighbourhood level and with County Councillors. | communication between T&P Councils and County Cllrs. |
| County Council | | | | Issues raised with County Officers via the Town Council Office. | |
| | | | | Local Charter reviewed and adopted. Rep on NALC County Committee and Town & Parish Liaison Working Group. | |
| Council directly manging allotment sites may not be | 3 | 3 | 9 | Recognise that change is feared by some, any disruption to the status quo can have a negative impact, even if it is necessary and for the better. | To be updated once changes are agreed/implemented. |
| perceived as positive by some | | | | Be ready to communicate openly with allotment tenants and be understanding of their concerns and fears. | |
| | | | | Implement any necessary changes in keeping with allotment laws and with respect to custom and practice, taking small steps according to priorities. | |