



Northumberland County Council

Northumberland Warm Spaces & Places

In Northumberland we know that the current economic situation is worrying for our residents, and we would like to work in partnership with our wonderful, local organisations that may be able to offer a warm space or place to their local community over the next few months.

If you would like to offer a warm space, Northumberland have designed the **Northumberland Warm Spaces and Places Promise** which has been developed with key partners working in Northumberland.

The Promise is intended to help local people who want to use the warm spaces that they feel safe in and be guaranteed respect from the organisations who run the buildings without question.

Northumberland Warm Spaces & Places Promise

Creating warm, safe, spaces in your local community



You will get a warm, friendly welcome at your local Warm Space or Place

Every time you come to a Warm Space or Place, you'll be given a warm welcome from the staff and volunteers there.

Everyone is treated equally with dignity and respect

All our residents in Northumberland have a right to be warm, so everyone who drops into a Warm Space or Place will be treated with dignity and respect.

Your Warm Space or Place will be a safe space

All Northumberland Warm Spaces & Places will follow their current safeguarding policies and food hygiene rules as per usual.

Your Warm Space or Place is confidential

If you want to share the reasons why you need a Warm Space or Place, there will be someone there to listen, but they won't tell anyone unless you give them permission, or they must because of safeguarding policies.

Use your local Warm Space – no reason needed!

Every Northumberland Warm Space or Place is a non-judgemental space; whatever the reason for needing to come in, you will never be treated any differently.

If you are interested in becoming a Northumberland Warm Space & Places, please click on the link to register your interest.

<https://forms.office.com/r/qRTcEwspUR>